

FRAUD PROTECTION CHECKLIST



Dear BECU Member:

BECU is here to help you handle the loss or theft of checks on your BECU checking account. To minimize the risk of fraudulent activity, BECU requires closure of all compromised accounts. The following steps will assist you through the process of securing your BECU account:

- Do not write any more checks on the compromised account.
- Place a stop payment on all checks.
- Provide us with a list of all checks you have written that have not cleared your account.
- Open a new checking account with BECU.
- Leave enough funds in your old account to cover your existing pre-authorized debits.
- If your checks were stolen, report the theft to the police department in the city in which the crime occurred and obtain a case number. At this time you will only report the theft of the checks, not fraudulent activity that occurred as a result.
- If you experience any fraudulent activity on your account, contact the BECU Security Risk Department at 800.233.2328 for further instructions.
- Contact your payroll office or government agency immediately to redirect any direct deposits to your new BECU checking account. BECU's routing number is 325081403.
- If your BECU loan payment(s) is automatically deducted from your old checking account, complete a Loan Payment Change Request form to have it deducted from your new checking account.
- Contact all companies with whom you have established pre-authorized debits to redirect them to the new account number (e.g., mortgage payments, insurance premiums, club fees, online services, etc.).
- Upon request, BECU will monitor your accounts and once all of your direct deposit and pre-authorized debits have been redirected to the new BECU account number. We will transfer any remaining funds to the new account and close the old account.
- If your Social Security Number was stolen, contact the credit bureaus to place a fraud alert on your credit report to help prevent identity theft.

Experian: 1.888.397.3742
Trans Union: 1.800.680.7289
Equifax: 1.888.766.0008