

# Consumer Account Servicing Request



Please indicate reason for request (check all that apply):

- Open additional account(s) **(complete section(s) 1, 3, 4, 5, 6, 10)**
- Change address, change joint account-holder, or change beneficiary for existing account(s) **(complete section(s) 1, 3, 4, 10)**
- Account Number(s): \_\_\_\_\_
- Order checks and/or ATM/Debit card for existing account **(complete section(s) 1, 6, 10)**
- Name change **(complete section(s) 1, 2, 10)**
- Add/Remove/Change account code word **(complete section(s) 1, 9, 10)**
- Close deposit account(s) CD redemption **(complete section(s) 1, 7, 10)**
- Terminate loan/visa credit limits **(complete section(s) 1, 8, 10)**

<b>1. Current Primary Member Information</b>														
PRINT PRIMARY MEMBER NAME			PRIMARY SOCIAL SECURITY/TAX IDENTIFICATION NUMBER											
			<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> </tr> </table>											

<input type="checkbox"/> Check here if updating address, phone number, or email address				
HOME PHONE	WORK PHONE	CELLULAR PHONE	DATE OF BIRTH	MOTHER'S MAIDEN NAME
STREET ADDRESS (REQUIRED)		CITY	STATE/PROVINCE	ZIP/POSTAL CODE
MAILING ADDRESS IF DIFFERENT FROM ABOVE		CITY	STATE/PROVINCE	ZIP/POSTAL CODE
EMAIL ADDRESS	VALID PICTURE ID #	ID TYPE	DATE ISSUED	EXPIR. DATE
STATE & COUNTRY ISSUED				

<b>2. Complete this section to change your name (Also complete section 1)</b>		
<ul style="list-style-type: none"> <li>In order for this request to be processed, you must provide original or certified copies of legal documentation that record the name change (e.g., marriage certificate, divorce decree, or court order) as well as your former picture ID and new valid picture ID verifying your new name.</li> <li>Boeing Employees' Credit Union (BECU) will reissue your ATM/Debit and/or Visa Credit Card(s) imprinted with your new name. Please allow up to 14 days for your new card(s) to arrive.</li> </ul>		
FORMER NAME	NEW NAME	
DESCRIPTION OF LEGAL DOCUMENTATION PROVIDED	PREVIOUS VALID PICTURE ID #	NEW VALID PICTURE ID #

### 3. Complete this section to designate Joint Account-holder(s) for new account or add or remove from existing account(s)

If new account or if you would like to change the designation of the account, choose one:  
 Joint Account with Right of Survivorship (JWROS)     Joint Account without Right of Survivorship (JWOROS)

<b>JOINT 1</b>	PRINT NAME <input type="checkbox"/> ADD <input type="checkbox"/> REMOVE <input type="checkbox"/> CHANGE <input type="checkbox"/> RETAIN		SSN/TIN	PHONE	DATE OF BIRTH	
	EMAIL ADDRESS		MOTHER'S MAIDEN NAME	DESIGNATED PERCENTAGE ONLY FOR JWROS		
	STREET ADDRESS		CITY	STATE/PROVINCE	ZIP/POSTAL CODE	COUNTRY
	MAILING ADDRESS IF DIFFERENT FROM ABOVE		CITY	STATE/PROVINCE	ZIP/POSTAL CODE	COUNTRY
	VALID PICTURE ID #	DATE ISSUED	EXPIRATION. DATE	STATE & COUNTRY ISSUED	ID TYPE	

<b>JOINT 2</b>	PRINT NAME <input type="checkbox"/> ADD <input type="checkbox"/> REMOVE <input type="checkbox"/> CHANGE <input type="checkbox"/> RETAIN		SSN/TIN	PHONE	DATE OF BIRTH	
	EMAIL ADDRESS		MOTHER'S MAIDEN NAME	DESIGNATED PERCENTAGE ONLY FOR JWROS		
	STREET ADDRESS		CITY	STATE/PROVINCE	ZIP/POSTAL CODE	COUNTRY
	MAILING ADDRESS IF DIFFERENT FROM ABOVE		CITY	STATE/PROVINCE	ZIP/POSTAL CODE	COUNTRY
	VALID PICTURE ID #	DATE ISSUED	EXPIRATION. DATE	STATE & COUNTRY ISSUED	ID TYPE	

### 4. Complete this section to designate Beneficiaries for new account or add or remove from existing account(s) (Not valid for IRA Accounts)

<b>Beneficiary 1</b>	PRINT NAME <input type="checkbox"/> ADD <input type="checkbox"/> REMOVE <input type="checkbox"/> UPDATE CONTACT INFORMATION		SSN/TIN	PHONE	DATE OF BIRTH
	STREET ADDRESS (REQUIRED)		CITY	STATE/PROVINCE	ZIP/POSTAL CODE
<b>Beneficiary 2</b>	PRINT NAME <input type="checkbox"/> ADD <input type="checkbox"/> REMOVE <input type="checkbox"/> UPDATE CONTACT INFORMATION		SSN/TIN	PHONE	DATE OF BIRTH
	STREET ADDRESS (REQUIRED)		CITY	STATE/PROVINCE	ZIP/POSTAL CODE

### 5. Complete this section to indicate from which account Automatic Overdraft transfers are made

Automatic Overdraft Transfers should come from:  
 Member Advantage Savings     Member Share Savings     Savings Account     Other \_\_\_\_\_

### 6. Complete this section if opening an Additional Account or changing an Account

<b>Choose all that apply:</b>		ATM Card	Debit Card	UW Debit Card	
<input type="checkbox"/> Member Advantage Savings & Checking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Issue additional cards: <input type="checkbox"/> (1) Joint Acct-holder <input type="checkbox"/> (2) Joint Acct-holder	
<input type="checkbox"/> Early Saver	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Issue additional cards: <input type="checkbox"/> (1) Joint Acct-holder <input type="checkbox"/> (2) Joint Acct-holder	
<input type="checkbox"/> Savings Account	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Issue additional cards: <input type="checkbox"/> (1) Joint Acct-holder <input type="checkbox"/> (2) Joint Acct-holder	
<input type="checkbox"/> Checking Account	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Issue additional cards: <input type="checkbox"/> (1) Joint Acct-holder <input type="checkbox"/> (2) Joint Acct-holder	
<input type="checkbox"/> Money Market Account*	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Issue additional cards: <input type="checkbox"/> (1) Joint Acct-holder <input type="checkbox"/> (2) Joint Acct-holder	
<input type="checkbox"/> CD ____ month term    Add to? ____    Auto Renew? ____    Interest Posting <input type="checkbox"/> Add <input type="checkbox"/> Post to Acct _____					

**Indicate information to be printed on checks (if applicable):**  
 My Name     (1) Joint Account-holder     (2) Joint Account-holder     Other: \_\_\_\_\_  
 Address     Home Phone     Work Phone

**Order Checks with new name and/or new info for account number(s):** \_\_\_\_\_

**Choose check design:**  BECU Exclusive Design **OR**  Other Design Name: \_\_\_\_\_  
 See enclosed Deluxe brochure for design options. Additional fees apply. Note: If no design is selected you will receive the BECU Exclusive check design.  
 \*Exclusive Money Market design will be issued at no charge.

Issue additional ATM/Debit card(s) for existing account #: \_\_\_\_\_ to:  Primary  
 \_\_\_\_\_ to:  (1) Joint Account-holder  
 \_\_\_\_\_ to:  (2) Joint Account-holder

**7. Complete this section to close your BECU Deposit Account(s). This request will: (Not valid for IRA Accounts)**

- (1) cancel all ATM/debit cards assigned to this account;
- (2) suspend your ability to advance on your Line of Credit (unless you maintain a checking account);
- (3) NOT cancel any payroll deductions, direct deposits, and/or automatic withdrawals or debits associated with this account (It is your responsibility to cancel such transactions);
- (4) result in any items presented for negotiation after the effective date requested will be dishonored and returned "Account Closed".
- (5) if a CD account is selected for closure or early redemption, you understand that the penalty stated below will be deducted from your total withdrawal amount.

**Indicate deposit account number(s)** EFFECTIVE DATE  
 All Accounts or  Account(s): \_\_\_\_\_

**Indicate disposition of balance:**

Transfer balance to my BECU account: 

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Issue Check     Mail balance to the following address: \_\_\_\_\_

CD Penalty amount \$ \_\_\_\_\_ Net Withdrawal \$ \_\_\_\_\_

**List of any outstanding checks**

#	\$	#	\$	#	\$	#	\$

**Indicate reason for closure**

Competition Rates     Products and Service Selection     Other: \_\_\_\_\_  
 Fees     Member Service \_\_\_\_\_  
 Inconvenient Access Channels     Fraud/Compromise \_\_\_\_\_

**8. Complete this section to request the termination of applicable credit limits of your BECU Loan Plans and or VISA, Personal Line of Credit, Home Equity Line of Credit**

VISA     Personal Line of Credit     Home Equity Line of Credit  
 Individual Open-end Lending Plan     Joint Open-end Lending Plan(s)

**Indicate reason for closure**

Competition Rates     Products and Service Selection     Other: \_\_\_\_\_  
 Fees     Member Service \_\_\_\_\_  
 Inconvenient Access Channels     Fraud/Compromise \_\_\_\_\_

**9. Complete this section if adding/removing/changing Account Code Word**

CHECK ONE  ADD     REMOVE     CHANGE

OLD CODE WORD	NEW CODE WORD
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**10. Agreements and Signatures**

By signing below, you, the primary member and each joint account-holder(s), acknowledge and agree: (1) that the information you provide is accurate, complete, and true and that we may rely on such information in our dealings with you now and in the future; (2) that we may accept any order and instruction regarding the account(s) and any request for future services from the Primary or joint account-holder(s) without the consent of or notice to the other account-holder(s); (3) that BECU may receive information about your credit history and performance from other, including credit reporting agencies; (4) to the terms and conditions contained in this Consumer Account Servicing Request and any previously executed membership application or enrollment form and in the Membership and Boeing Employees' Credit Union (BECU) Account Agreement and Account Disclosure, all as amended to date, all of which you have reviewed and will retain for your records; (5) that issuance of each ATM and/or Debit Card or other access device is specifically requested; (6) by providing your e-mail address, you agree that BECU may send marketing information regarding products and services to you electronically; and (7) that by selecting a Checking Account, you authorize BECU to debit the cost of the checks from your checking account at the time of the check order; (8) that by selecting a Member Advantage Savings and Checking Account in section 6 above you are indicating that you have provided to us a valid email address for you to receive important notices via email, and that you agree to the terms and conditions contained in our Electronic Communications Disclosure, which you have reviewed and will retain for your records; (9) if you instruct BECU to close and terminate your account that we will dispense funds, less any obligations owed to BECU by any account holders(s), in accordance with your direction indicated above, or we will mail to the primary member such funds in the account. Additionally, if you, the Primary member and each co-borrower, request the termination of the applicable credit limit of the Loan Account(s) and the open-end consumer lending plan(s) selected in Section 8 you understand that your obligations under the loan agreement(s) will continue even after termination of such credit limits; (10) Any account holder(s) removed from account(s) remain responsible for all activity on the account(s), including any amounts owed, up to the date of removal.

PRIMARY MEMBER SIGNATURE	DATE
(1) JOINT ACCOUNT-HOLDER/CO-BORROWER SIGNATURE	DATE
(2) JOINT ACCOUNT-HOLDER SIGNATURE	DATE

<i>For BECU Use Only</i>	NEW ACCOUNT NUMBER(S)	DATE	REP	<input type="checkbox"/> ID Verified <input type="checkbox"/> Qualifile
		<input type="checkbox"/> ATM Card Status <input type="checkbox"/> Web/IVR Status <input type="checkbox"/> Web/IVR Delinked <input type="checkbox"/> Draw Accounts	<input type="checkbox"/> Allotments <input type="checkbox"/> Primary Account Changed <input type="checkbox"/> Bill Payment	

Return completed form to:  
 BECU MS 1094-2, PO Box 97050, Seattle, WA 98124-9750  
 Or Fax to 206-805-5612

## ELECTRONIC COMMUNICATIONS DISCLOSURE AND CONSENT

*Please read this information carefully and print and retain a copy for your reference. This document is provided in accordance with the Electronic Signatures in Global and National Commerce Act.*

You have requested BECU's online services where you can enroll in Boeing Employees' Credit Union ("BECU") membership, Online Banking, eStatements and Online Bill Pay, request services and open additional accounts, and apply for an online Loan Request (collectively, "Online Services"). By utilizing any of BECU's Online Services, you agree that BECU may, but is not obligated to, send any and all of its communications to you electronically (collectively referred to as "Electronic Communications"). Electronic Communications may include information related to any of BECU's Online Services or other deposit and loan products, services or features or our decisions related to your application, terms and conditions that govern any deposit account or loan we make to you and all related disclosures. Electronic Communications may also include important information that you would otherwise receive from us through the mail (such as, but not restricted to, notices regarding privacy, changes in terms, and periodic statements, as are required under applicable law). This Electronic Communications Disclosure and Consent form informs you of your rights when receiving these Electronic Communications. If you do not wish to receive communications electronically from us, you may make your request or application by telephone, facsimile or in person at any BECU office.

**Consent and Acknowledgement.** By selecting "Consent" button below, you (including any joint account-holders and co-applicants) acknowledge receipt of this Electronic Communications Disclosure and Consent form, evidence your intent to be bound by the all terms contained herein regarding the Electronic Communications above, and consent to the delivery of Electronic Communications via the internet to an e-mail address you designate to receive such Electronic Communications. You also confirm that you meet the Hardware and Software Requirements listed below and are able to access and retain Electronic Communications from us. Your Consent to Electronic Communications applies to all Electronic Communications that we provide to you in connection with your Online Services activity or requests, loan applications and products and services which you have in the past, now or in the future, may have with BECU. If you consent to Electronic Communications, we will provide the Electronic Communication on our website or we will send you an e-mail that informs you when relevant information is available for your viewing on our website. That communication will include instructions on how to access the information from our website.

**Withdrawing Consent.** You can elect to withdraw your consent to Electronic Communications at any time by contacting our Contact Center by dialing 206-439-5700 or outside Seattle at 1-800-233-2328 during our business hours. The legal validity and enforceability of prior Electronic Communications will not be affected if you withdraw your consent.

**Hardware and Software Requirements.** To receive Electronic Communications, you must ensure that you are able to receive information electronically and retain it. You must have a computer system with an Internet Web browser capable of 128-bit encryption and Adobe Acrobat Reader in order to receive disclosures electronically. Further, you must have a printer capable of printing any disclosure or statement that are made available on our website and/or emailed to you, and/or have the ability to electronically save and visually display on computer screens such documents.

**Copies.** You may request a paper copy of any Electronic Communication. If you wish to obtain a paper copy of any of the Electronic Communications, you may make a request by dialing 206-439-5700 or outside Seattle at 1800-233-2328 during our business hours. We will send a paper copy at no charge to you.

**Updating Contact Information.** You are responsible for ensuring that we have your current e-mail address for purposes of receiving Electronic Communications. If your e-mail address changes, contact us via Online Banking Service via myProfile or calling 206-439-5700 or outside Seattle at 1-800-233-2328 to provide us with updated information through which future Electronic Communications will be received by you. If you fail to notify us of any change in your e-mail address, you agree that we may provide Electronic Communications to you at the e-mail address maintained in our records and provided by you. Any Electronic Communications we send to you will be deemed to have been provided on the date we deliver the e-mail to you.